



## Frequently Asked Questions

### How does **Plug-In Pest Free** work?

**Plug-In Pest Free** when in operation alters the background of the existing electromagnetic field already contained within a buildings structure. The unit operates by switching a coil across the active and neutral leads of the electrical supply wiring. This produces short "bursts" of electro-motive force at 50Hz which feeds down the wiring effectively modulating the existing electromagnetic field created by the 50Hz supply at the frequency of these "bursts", as the coil is switched "On" and "Off".

### Does **Plug-In Pest Free** keep pests from entering your premises?

No, nothing can achieve that. Good housekeeping will help reduce the incidence. **Plug-In Pest Free** will however prevent the pests from staying and establishing themselves. No other product is able to do this.

### How will I know **Plug-In Pest Free** is affecting the pests?

As early as 24 hours, you may start to see a change and/increase in activity and a higher than normal number of pests. **Plug-In Pest Free** disorientates the pests and they become easier to catch. It will cause them to leave the area as soon as they can. Most pests can be cleaned out of an area in 1-4 weeks. With cockroaches, eggs can lay dormant for up to 12 months, so as the eggs hatch, smaller insects will become noticeable. This however means that they are being immediately affected by the units and will quickly vacate the premises.

### Can **Plug-In Pest Free** completely control an area without using pesticides?

Yes, but it will take longer. **Plug-In Pest Free** stresses the pests and they become disorientated, dehydrated and they will make every effort to leave. It is not an instant result that pesticides offer. Please be patient and give the product time to work, you will be delighted with the results

### How will I know **Plug-In Pest Free** is functioning?

With the domestic and PRO units, you will see a green light. This will pulsate (or flash) for approximately two and a half minutes, and then be still for two and a half minutes. This is normal and simply indicates when the unit is sending the pulsation through the wiring. The reason this alternates on and off, is so the rodents can never 'adapt' to the environment. With the commercial unit the power light and the cycle light are always on. The cycle light will pulsate when the **Plug-In Pest Free** is in operating mode.

### Is **Plug-In Pest Free** harmful to pets?

No, **Plug-In Pest Free** will not affect cats, dogs, birds and fish, and is family safe and environmentally-responsible.

### How long does **Plug-In Pest Free** last?

**Plug-In Pest Free** Our older models are over 15 years old and many are still going strong. **Plug-In Pest Free** comes with a 2 year warranty on all parts and labour, and all models are backed with our 60 day unconditional money back guarantee.



### Does **Plug-In Pest Free** work?

**Plug-In Pest Free** has been scientifically tested in a leading Australian University against rats and mice (full 2 year study), plus independently tested over a 2 year period by a leading multi-national supermarket company against rats, mice and cockroaches. It has been consumer-tested and accepted since January 1995 against rats, mice and cockroaches, with many consumer-written testimonials from across Australia and overseas countries available confirming **Plug-In Pest Free WORKS!**

### Does **Plug-In Pest Free** affect other electrical equipment?

No, **Plug-In Pest Free** has no affect, whatsoever, on televisions, videos, computers, fridges or freezers. It also does not affect the electricity flow in a building. **Plug-In Pest Free** is certified by the Australian Office of Energy as meeting all electrical safety standards and complies with AS 3100-1994, approval & test specification, general requirements for electrical equipment. **However, Plug-In Pest Free should NOT be plugged into the same power socket as a refrigerator as this will affect the Plug-In Pest Free unit.**

### What happens if the power gets turned off?

**Plug-In Pest Free** will NOT work if it has no power source. In case of a blackout make sure the unit is still operating when power resumes. We recommend you **Plug-In Pest Free**, switch on the power and forget (see below for weekly cleaning recommendation for commercial units). Your **Plug-In Pest Free** works 24 hours a day, 7 days a week!

### Is the **Plug-In Pest Free** expensive to operate?

No, **Plug-In Pest Free** costs only cents per week to run. **Plug-In Pest Free** will give you years of chemical-free service saves you the expense of ongoing toxic chemical treatments.

### Does the **Plug-In Pest Free** require maintenance?

Mechanically, no – there are no moving parts. For the commercial unit, the only maintenance required is to switch the machine off **once** each week and wipe the machine clean with a damp cloth. This is to ensure that the fan is kept clear to avoid over-heating. **Plug-In Pest Free** should then be switched on again to restore your protection.

### What could cause a reintroduction of pests?

- Poor housekeeping.
- Change of weather, prolonged heat or a long rainy period.
- Failure to remove cardboard cartons & packaging as soon as possible.
- The building does not have adequate wiring to carry the **Plug-In Pest Free** signal.
- Turning the **Plug-In Pest Free** off at length, or unplugging it.
- Other areas nearby that have a bad pest problem which is uncontrolled.
- A new hatching of previously laid cockroach eggs.

### How many **Plug-In Pest Free** units will I need for my premises?

Each **Plug-In Pest Free** Commercial unit will protect a minimum of 1000 square metres, the PRO unit up to 400sqm, and the Domestic unit up to 150 square metres (optimum range).

For more information visit [www.pluginpestfree.co.nz](http://www.pluginpestfree.co.nz) or call 0800 001 333